



Diminished Value Report

1. Where and When was the Vehicle Inspected?

2. What was the apparent condition of vehicle prior to loss?

3. Were the repairs completed and correct parts used per the estimate? (Please note any deviations).

4. Were proper repair techniques followed per industry standards? (Please note any deviations).

5. Do the replaced parts (including oem, aftermarket, recycled, or reconditioned parts) have a good fit and finish?

6. AAA does not use aftermarket sheet metal, was aftermarket sheet metal used in this repair?

7. Did you uncover any hidden or previously undiscovered damages from this loss?

8. Are there any unrepaired preexisting or subsequent damage to this vehicle?

9. Is there any evidence that this vehicle has been in other accidents or losses and repaired?

10. Is there any evidence that this vehicle was a prior total loss from any cause?

11. Are there any maintenance or wear/abuse issues with this vehicle?

12. Did the repairs improve, better or appreciate the vehicle in any way? If so, how?

13. Could an average person determine that repairs have taken place from this loss?

14. Overall, did repairs substantially restore the vehicle to its pre-loss appearance?

15. Is there any evidence this is a leased vehicle?

16. Is there any evidence this is a commercial vehicle?

If there is a problem with the repair work, do you feel the repair shop might be responsible for defects in the workmanship such as mis-matched colors, mis-aligned parts, peeling paint, parts omissions, un-repaired damage, and inferior repairs? (Please explain in detail)